

DRINKING WATER ADVISORY

Regional Water Rural Water Association is recommending to boil the water before using for drinking or to use an alternative source

Regional Water had an emergency in the Avoca Treatment Plant distribution system on the morning of July 2nd, 2021, and the system is at continuous risk of losing pressure until further notice. Due to the potential for bacterial contamination, it is being recommended that the water be boiled before using for drinking or cooking, or that an alternative source be used.

IT IS RECOMMENDED NOT TO DRINK THE WATER WITHOUT BOILING IT FIRST.

Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, and food preparation until further notice. Boiling kills bacteria and other organisms in the water. The water may be used for bathing and other similar purposes.

For more information, please contact John Schlueter at Regional Water. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

When water service is available, there may be air in your water piping and the water may be discolored. It is recommended to run the first water from a faucet that does not have an aerator screen, such as a bathtub or a hose bib. Open the faucet slowly to allow the air to escape. Once the water is flowing, allow the faucet to run until it is clear. The water may be cloudy at first due to air in the water or particles that dislodged as the pipes filled with water. This should clear fairly quickly. If water is cloudy throughout the house and it does not clear after allowing the water to run for several minutes, contact the person listed above.

The system is *not yet repaired* as of 12:40pm 7/2/2021 and as emergency temporary solutions are implemented the system may be pressurized and also may lose pressure again afterwards. We have *not* had a positive bacterial sample test. This advisory is a precaution until bacterial sample results are available. You will be notified when the results are available and the advisory is lifted.

The system is working with the Shelby County EMA and other state and local agencies to resolve the situation.

This notice is being sent to you by

Regional Water Rural Water Association

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This notice is for all affected users in the Avoca Treatment Plant System, including all Regional Water customers with accounts beginning with A, C, CO, W, T, K, or P. It is also for the cities of Panama, Portsmouth, Minden, and Earling, to the extent that they are using Regional Water as a source. Users with accounts beginning with B or D are not affected at this time. The cities of Exira, Elk Horn, and Brayton are not affected at this time.

